

ACE Communications Private policy

ACE Communications Inc. ("ACE Comm.") has implemented this Online Payment Policy governing the payment of your ACE Comm. bill online via ACE Comm's eBill Automated Bill Payment System.

OVERVIEW

ACE Comm. customers can top-up their account/s and pay their bill/s online using ACE Comm's eBill Automated Bill Payment System. You may access eBill through ACE Comm.'s website, www.acecomm.net or on our WiFi HotSpot login page at <http://www.acecomm.net/flyingfish/login.php>. This Online Payment Policy provides you with information on how to use Ace Comm. eBill Automated Payment System, while outlining your rights and responsibilities if you choose to pay your bill using eBill.

Our accepted payments policy gives customers convenient payment options. Customers need to specify their method of payment whether via PayPal, Visa, Master Card or other method.

Make sure your payment option/s are aligned to the following guidelines. If this is not done payment would not be completed

What are the guidelines?



Allowed

- i. PayPal
- ii. Visa
- iii. Master Card
- iv. American Express

Restricted



- Bank-to-bank transfers (also known as bank wire transfers and bank cash transfers)
- Checks
- Money orders
- Online payment services:
- These payment methods may be used only in certain listing categories.



Not Allowed

- Sending cash through the mail
- Sending cash or money orders through instant, point-to-point cash transfer services (that are not banks) such as Western Union or MoneyGram
- Mailing checks or money orders (except for items in categories specifically permitted)
- Paying through bank-to-bank transfers (except for items in categories specifically permitted below)
- Paying using online or other payment methods not specifically permitted in this policy
- Asking Ace Comm to contact them for additional payment methods
- Offering a payment method to some customers and not to others
- Discouraging customers from using any payment method
- Asking customer to pay using a method not mentioned in the listing.

These rules apply to all transaction-related correspondence between a Customer and Ace Comm.

Some examples

Customers aren't allowed to make statements like:

- "Contact us for payment information."
- "Contact us for other payment methods."
- "Contact us for your preferred payment method."

ONLINE BILL PAYMENT

Payment Options: ACE Comm. customers have two online payment options.

- i. Use eBill to make a single, one-time online payment for your monthly bill using PayPal or Credit Card.
- ii. Use eBill to make recurring automatic monthly online payments for your monthly bill using PayPal or Credit Card.
- iii. MasterCard, American Express and Visa Credit Cards are also accepted.

If you choose not to utilize an online payment option, you can drop off your payment at the Ace Comm. Welches Road, St. Michael.

Use of the Sky-Call and/or Sky-Call APP may be free. Your purchase of the Sky-Call and/or Sky-Call Plus device or download of Sky-Call APP and registration of the Sky-Call and/or Sky-Call Plus device and/or Sky-Call APP gives you a license to use the Sky-Call and/or Sky-Call Plus device and the Software and/or Sky-Call APP for a minimum of one month. To continue using the Sky-Call and/or Sky-Call Plus device and the Software and/or Sky-Call APP after the end of the initial one month term, you must renew your Software access license for an additional one-month term at Sky-Call, or Flying Fish Card. If you have chosen a Sky-Call APP or any plan that requires payment, **then an applicable license fee applies.**

Failure to renew your registration after the end of the initial term or any renewal term and/or notification of a dispute for prior charges, may result in immediate termination of your license and access to any Sky-Call APP or Flying Fish Card feature, subject to Sky-Call, Flying Card discretion. If you are terminated, you may not be able to use the Sky-Call APP/ device and/or Flying Fish Card APP premium features and your right to use any phone number allocated to you will be canceled. Furthermore, if you delay registration (by how many days???) and renew your registration after the expiration of your license, but before one hundred and twenty days after expiration, your new term will begin as of the expiration date and will continue only up to the anniversary of that expiration date. If you delay registration and renew after one hundred and twenty days, your new term will begin on the date of registration and you may not have access to any phone number you had previously.

For your convenience, Sky-Call, Flying Fish Card strictly uses an auto-renewal program. The form of payment you have on file may be automatically charged for the prevailing renewal fee. We may receive and/or request automatic updates of your account information from the financial institution that issued your form of payment on file in order to keep your payment information current.

How to Register to Make Online Payments: More information on how to register to use eBill and how to use eBill to make online payments can be found at: <https://www.acecomm.net>

Responsibility for Delinquent Payments: You are responsible for the timely payment of all charges on your monthly bill. Single online payments made via eBill will be processed within two (2) business days. Recurring online payments made via eBill should be scheduled for a date that is four (4) to ten (10) days

before the payment due date on the first of every month. You should submit your online payment with sufficient time prior to your billing due date in case delays in transmission or processing are encountered. It is your responsibility to ensure that your online payment is received by ACE Comm. by your billing due date. If an online payment is not processed or completed by your billing due date, the amount due will be treated as a delinquent payment in accordance with ACE Comm.'s delinquent payment policies.

Billing Questions: If you use the eBill automated bill payment system or you have questions with your bill and you made an online payment by mistake, or you have overpaid your account, contact ACE Comm. immediately at (1-246) 437-4267. We will try to resolve any complaints you have as promptly as we can.

Privacy and Security: ACE Comm and third parties involved in processing your online payment maintain reasonable standards of confidentiality and security to protect your personal information. Even with these measures in place, it is possible that someone may intercept or access communications, transmissions and/or personally identifiable consumer information. You must seek to protect against unauthorized access to your, account number Protecting the confidentiality of your account number is your responsibility. You must notify ACE Comm. immediately at www.acecomm.net (1-246) 437-4267, if you believe that your, account number, other security information has been lost or stolen, or if you believe there has been any unauthorized access to your account.

CHANGES IN POLICY

Policy Subject to Change: From time to time, ACE Comm.'s Online Payment Policy may change. ACE Comm. will post changes to the Online Payment Policy at this site. Please review this Online Payment Policy often so that you may remain abreast of ACE Comm.'s current policies.

Effective Date of Policy: This Online Payment Policy was last updated on July 1, 2013 and is effective immediately.

CONTACT US

If you have any questions concerning this Online Payment Policy, please contact us at:

ACE Communications Inc.
Welches Road
St. Michael.
Barbados. W. I.
Phone: (1-246) 437-4267
E-mail: billing.acecomm@gmail.com

GOVERNING LAW

Any dispute concerning this Online Payment Policy or your use of this site, including the eBill Automated Payment System, shall be submitted to Ace Communication Inc. within one (1) year from the date that the cause of action arose (or, if multiple cause of actions are involved, from the date that the first cause of action arose). To the fullest extent permitted by law, no arbitration brought pursuant hereto shall be joined to any other action or any other arbitration initiated pursuant hereto. If any portion of this Online Payment Policy is deemed unenforceable, unlawful or void by a court of competent jurisdiction, then that portion of the Online Payment Policy will be deemed severable and will not affect the enforceability or validity of the remaining portions of this Online Payment Policy.